

Ricoh MP C6503 that is giving you a J003 that will not pull a single page through the feed rollers. In Tray 1 right side tandem tray. Check to make sure the back lift wire is not caught behind the back side right corner. There is a screw on the back corner the wire can get caught around and will not give the tray enough lift for the feed roller to pull the paper through. This happen to me this morning. I hope this helps someone in the field.